



MANAGEMENT SYSTEM CERTIFICATE

Certificate no.:
58692-2009-AQ-ITA-SINCERT

Initial certification date:
07 August 2009

Valid:
08 August 2021 – 07 August 2024

This is to certify that the management system of
ENGHOUSE ITALY S.r.l.
Viale Sarca, 336 Edificio 12 - 20126 Milano (MI) - Italy

has been found to conform to the Quality Management System standard:
ISO 9001:2015

This certificate is valid for the following scope:
Design, development, installation and customization of IT solutions for the Customer Interaction Management, delivery of related assistance and training (IAF 33)

Place and date:
Vimercate (MB), 15 July 2021



SGQ N° 003 A
SGA N° 003 D
SGE N° 007 M
SCR N° 004 F

EMAS N° 009 P
PRD N° 003 B
PRS N° 094 C
SSI N° 002 G

MEMBRO DI MLA EA PER GLI SCHEMI DI ACCREDITAMENTO SGQ, SGA, PRD, PRS, ISP, GHG, LAB E LAT, DI MLA IAF PER GLI SCHEMI DI ACCREDITAMENTO SGQ, SGA, SSI, FSM E PRD E DI MIRA ILAC PER GLI SCHEMI DI ACCREDITAMENTO LAB, MED, LAT E ISP

For the issuing office:
DNV - Business Assurance
Via Energy Park, 14, - 20871 Vimercate (MB) - Italy

Zeno Beltrami
Management Representative

Lack of fulfilment of conditions as set out in the Certification Agreement may render this Certificate invalid.

ACCREDITED UNIT: DNV Business Assurance Italy S.r.l., Via Energy Park, 14 - 20871 Vimercate (MB) - Italy - TEL: +39 68 99 905. www.dnv.it